

Recognizing Service

Recognizing Key Employee Milestones

Workstream's Recognizing Service solution is an award winning web-based recognition system that enables organizations to improve the impact of established service recognition programs while reducing the cost of ownership for the organization. Using the Workstream's Enterprise Incentive and Recognition (EIR) platform, managers are notified of key milestones with email notifications ensuring that employees are recognized in a timely fashion. Custom-designed to match company culture, identity and goals, Workstream's Recognizing Service solution saves organizations time, money and effort while providing an effective solution that lets employees know they are valued and appreciated.

With Workstream's Recognizing Service, managers have the tools they need to:

- Acknowledge and recognize employee milestones in a timely way
- Facilitate a culture of recognition
- Save time and money on program administration
- Give employees wide choice from a custom designed award selection

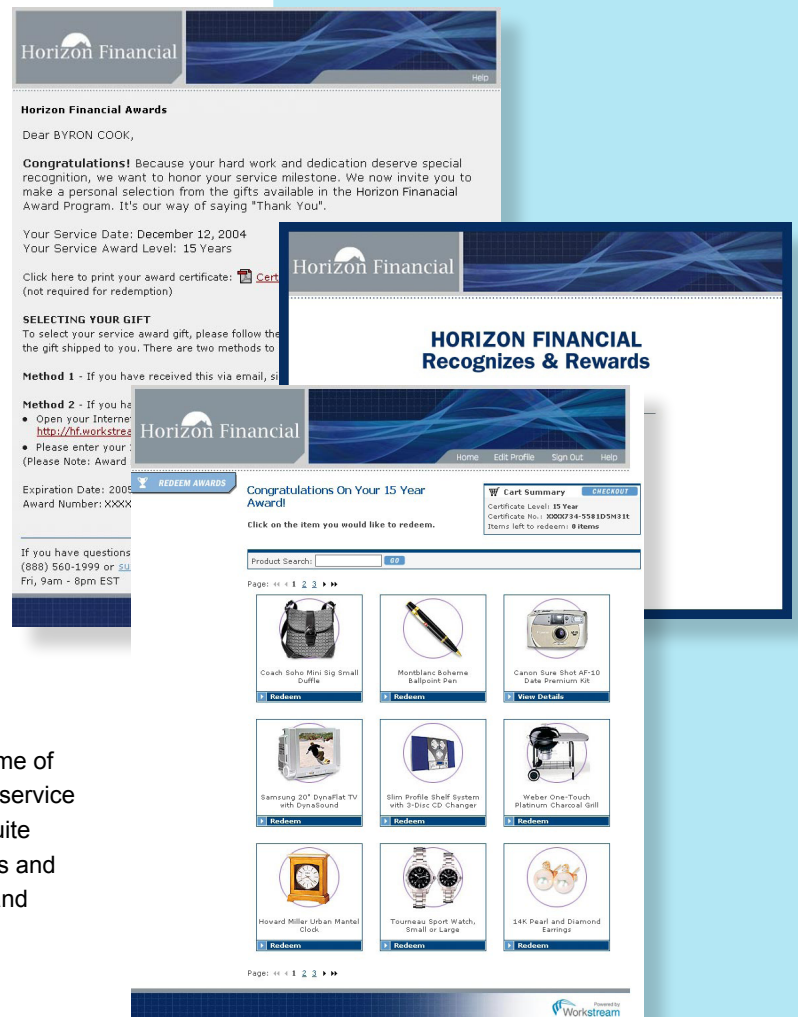
Key Features & Benefits

Reduce Costs by 10% to 15% and Improve Impact

Recognizing Service is built on best practices developed with some of the world's leading organizations. Workstream's technology and service infrastructure costs are spread across the entire Talent Center suite of applications. The result is better processes with better systems and infrastructure for significantly less than any traditional incentive and recognition company.

Fast Track Implementation

Workstream's Fast Track implementation means that little client effort is required to implement a new program. Decisions on look and feel, messaging, and the award selection are all that is required. Workstream's implementation team can do the rest.



Customer Service

Workstream's supports its Recognizing Service solution with a state of the art contact center technology that ties together all customer communication channels, such as phone, email, web chat, and voice mail and provides a variety of standard and custom call center performance metrics. All service requests are logging and managed through an automated ticket management system with three tiered support based on the type of issue. All clients have a dedicated account manager as a single point of contact for program owners.

Customized Award Catalogs

Workstream's award catalog has thousands of traditional and lifestyle awards for the employee to choose from. Awards range from \$25-\$2000 in price. The catalog includes brand name apparel, electronics, sporting goods, and travel. Popular award options include iPods and Spa packages. Award customization is also available. An assortment of gift cards is also available. Companies can customize the award catalog with up to 50 distinct award levels where each level has its own price range or theme.

Global Fulfillment

Workstream has warehouses in North America, Europe and Asia Pacific with specific award collections for each market.

Multi-channel communications and presentation support

Workstream's creative services group develops communication strategies to maximize program impact and alignment with internal communication strategies. Each website is configured to reflect the company identity, goals, culture, language and messaging requirements. Recipient packages can include letters from the executive and custom designed print catalogs. Workstream offers a range of presentation options that can include presentation boxes designed for events, certificates in a variety of framing options and symbolic awards such as pins.

Training

Workstream's performance management, competency and development applications allow clients to make the use of positive reinforcement or recognition a leadership discipline that is measured and assessed. Workstream's application can integrate with any elearning vendor.

Fully hosted solution reduces IT costs and administrative burden

Workstream's fully hosted solution means programs can be implemented quickly and maintained with little to no support from internal IT staff. Online reporting allows program administrators, HR, and managers to track program utilization and award redemption.

Ease of Integration into complementary processes and systems

Workstream Incentive and Recognition product can be easily integrated into related processes and systems, such as Workstream's Performance Management, Total Rewards Statement and other Talent Center applications. This provides even greater ability to efficiently tie compensation to performance and highly visible employee recognition initiatives.



The Slingbox family of products enable you to watch and control your TV anywhere you are from virtually any Internet-connected laptop, PDA, or Windows cell phone.



Completely re-mastered with a brighter display and more battery life, the pencil-thin iPod nano packs the entire iPod experience into an impossibly small design.



Soar away on a breathtaking and tranquil hot air balloon flight; take in the majestic scenery America has to offer and enjoy a birds-eye view over the landscape.



Breathtaking clarity, stunningly vibrant colors, rich acoustical depth, and seamless multimedia integration make Samsung a leader in LCD TV technology.

About Workstream Inc.

Workstream provides enterprise workforce management solutions and services that help companies manage the entire employee lifecycle – from recruitment to retirement. Workstream's TalentCenter provides a unified view of all Workstream products and services including Recruitment, Benefits, Performance, Compensation, Development and Transition. Access to TalentCenter is offered on a monthly subscription basis under an on-demand software delivery model to help companies build high performing workforces, while controlling costs. With 9 offices across North America, Workstream services customers including Chevron, The Gap, Home Depot, Kaiser Permanente, Motorola, Nordstrom, Samsung, Sony Music Canada, VISA and Wells Fargo. For more information visit www.workstreaminc.com or call toll free 1-866-470-WORK.



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